

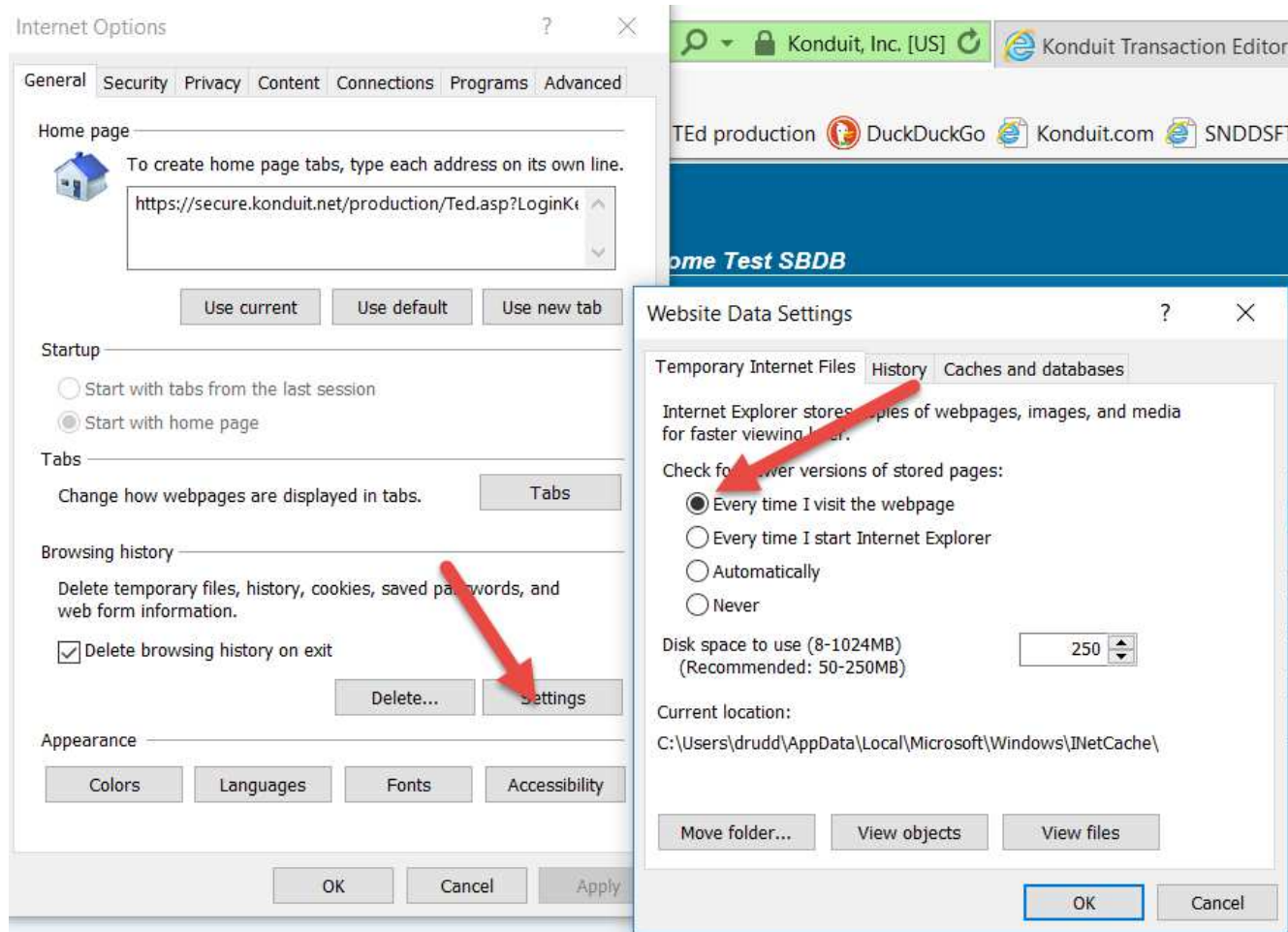
To clear the cached data on browsers having trouble reaching the new transactioneditor.net site or displaying menus once logged into TEd, please follow the "cache clearing" instructions below for internet Explorer-->Settings-->Internet Options

Internet Explorer Cache Clearing

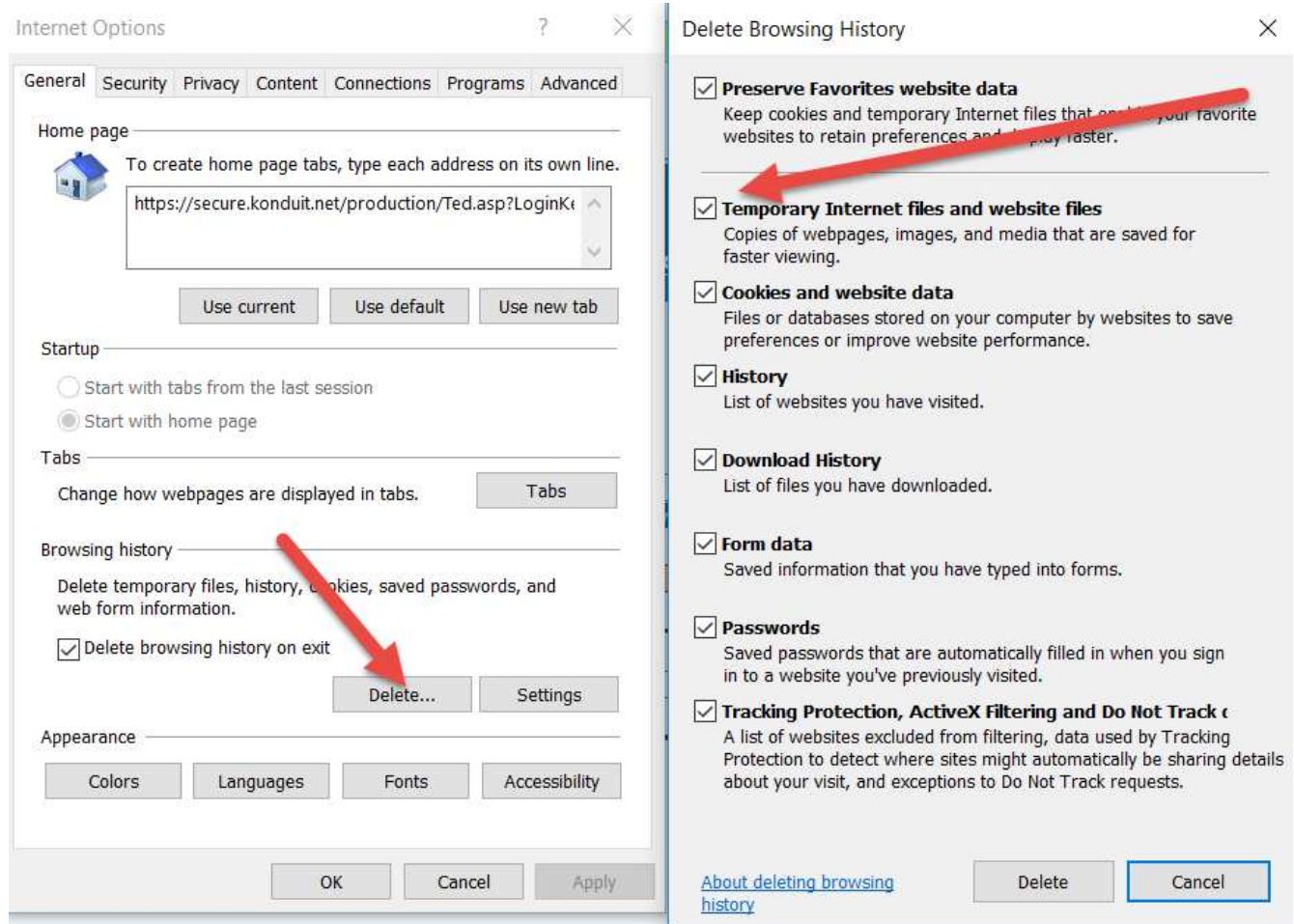
[General] tab:

"Browsing history" section: CHECK "Delete browsing history on exit"

1) [Settings] button. Under "Check for newer versions of stored pages:", CHECK "Every time I visit the page".



2) [Delete] button. CHECK all checkboxes. Click [Delete] button.



[Programs] tab:

"Manage add-on" section:

3) [Manage add-ons] button. DISABLE all "Toolbars and Extensions". DISABLE all "Accelerators".

The screenshot shows the Internet Options dialog box with the Programs tab selected. The Manage add-ons section is highlighted, and the Manage add-ons button is visible. The Manage Add-ons window is open, showing the Add-on Types list with Toolbars and Extensions, Accelerators, and Tracking Protection selected. The Status column in the table below is highlighted, indicating that all add-ons should be disabled.

| Add-on Types | Name | Publisher | Status | Architecture |
|-------------------------|-------------------------------|----------------------------|----------|----------------|
| Toolbars and Extensions | Adobe Systems, Incorporated | | | |
| Search Providers | Adobe PDF Link Helper | Adobe Systems, Incorpor... | Disabled | 32-bit |
| Accelerators | Not Available | Not Available | Disabled | 32-bit and ... |
| Tracking Protection | Norton Toolbar | Not Available | Disabled | 32-bit and ... |
| | Oracle America, Inc. | | | |
| | Java(tm) Plug-In SSV Helper | Oracle America, Inc. | Disabled | 32-bit and ... |
| | Java(tm) Plug-In 2 SSV Helper | Oracle America, Inc. | Disabled | 32-bit and ... |

Close all browser windows.

If the problems persist, reboot your computer after making these changes.